

## **NMCAL Meeting April 10, 2008**

**Members Present:** Ruben Aragon (NMHU); Gilda Baeza Ortego (WNMU); Martha Bedard (UNM); Dennis Davies-Wilson (UNM-LA); Owen Ellard (NMT); Clyde Henderson (Navajo Tech); Rachel Hewett-Beah (UNM-Gallup); Louise Hoffmann (San Juan CC); Sharon Jenkins (NMJC); Dan Kammer (NMSU-Alamogordo); Jerry Klopfer (NMMI); Kathleen Knoth (UNM-Taos); Barbara Lovato-Gassman (CNM); Lawrence Martinez for Janet Maes (Luna CC); Jim Pawlak (ENMU-Ruidoso); Cecilia Stafford (NMSU-Grants); Beth Titus (NMSU); Ben Wakashige (National American University); Tammy Welch (Dona Ana CC); LeAnn Weller for Esther Shir (UNM-Valencia)

**Guests:** Robert Watkins (Amigos)

The meeting was called to order at 12:15 p.m. Introductions were made and best practices shared while attendees ate lunch.

The business portion of the meeting began at 12:52.

**Approval of Agenda:** motion was made, seconded and passed.

**Approval of minutes of January 23, 2008:** motion was made, seconded and passed.

**Approval of Treasurer's report:** Kathleen Knoth gave an informal report. Kathleen has taken over the writing of checks since Molly Morris went on leave. She has written one check for \$250.00 to NMLA to help sponsor the NMLA Conference Opening Reception held on April 9, 2008. The Executive Board has approved this expenditure. She will also be writing a check for \$1,500.00 to LIBEC in support of non-advocacy educational efforts in the passing of the Library GO Bond this coming November. This is an effort that NMCAL has regularly contributed to.

### **Committee Reports**

**Legislative Committee** – Ruben Aragon passed out copies of the report and highlighted the Library GO Bond and the inflationary increase for libraries passed by the legislature. Senate Bill 333, 2008 General Obligation Bond Act, will be the same amount as in 2006, which is \$3,000,000.00 for academic libraries. It will be on the ballot as GO Bond B in November. Isabel Rodarte will be putting together a list of amounts for individual institutions using official FTE's reported for Fall 2008. House Bill 2, General Appropriations Act, provides for a 4.21% inflationary increase for libraries. This amount will go into the base university budgets, not directly into the libraries' budgets. As a result, library directors will need to appeal to their individual institutions for those funds. Ruben mentioned a few of the other bills that passed. See copy of report for complete listing. Ruben also summarized Legislative Day events, and distributed leftover "souvenirs" (candy bars) that were provided to the legislators. Kathleen mentioned that

NMCAL had a banner and table skirt made for exhibit tables for Library Legislative Day and other events.

### **Resource Sharing**

There was no formal report. The handout of Gale databases that Melveta Walker is working on was mentioned. Kathleen mentioned that Dan Kammer is on the Resource Sharing Committee and that she hopes the committee will be able to regroup. Mention was made of some of the efforts of the committee this year, such as getting clarification on the status of WorldCat for academic libraries (see notes under Ron Glass's presentation in January 23, 2008 minutes) since the State Library pulled out of that deal. Kathleen mentioned that the new NMCAL Executive Committee might want to look at finding a way to communicate and work with the State Library. Beth Titus mentioned that if nothing else, we need to be engaged in the process with the State Library on document delivery, and that we need to emphasize that it needs to be a multi-type library effort throughout the state.

### **Statistics**

Beth Titus said that the peer group data set is in progress. Once completed, it will be mailed to all institutions.

### **Professional Development**

There was no formal report. Kathleen mentioned that everyone on this committee except for Dennis Davies-Wilson has moved on. There was general discussion regarding what the function of the committee should be and possibly getting it revitalized. Mention was made that perhaps this committee should be in charge of initiating academic programming for NMLA conferences. In the interest of time, the discussion was postponed, to be continued as part of the brain storming session at the end of today's meeting agenda.

### **Distance Education Taskforce**

A motion was made and seconded to re-establish the taskforce as a full-fledged standing committee. The motion passed. Barbara Lovato-Gassman has agreed to chair the committee.

### **Old Business**

#### **Travel Scholarships**

NMCAL travel scholarship recipients were announced. Vicky Gann and Margaret Weaver, both from New Mexico Junior College, and Charlotte Walters from UNM-Albuquerque were each awarded \$200.00.

There was a question as to how the reimbursements are made. Do they go to the individual or to the institution? It could go either way. In the case of this year's recipients, NMJC specifically requested that the checks be made out to NMJC, and that they would subsequently reimburse the individuals. The individual from UNM will be receiving a check personally made out to her.

Dennis suggested that if NMCAL moves forward with the suggestions that have been made that will cost money (hiring consultants, sponsoring more programs, sponsoring travel for a member to attend ACRL or ALA, etc.) that we will have to eventually devise an actual budget for all of these expenses and put a cap on the number of scholarships that NMCAL will support each year.

## **New Business**

### **a) Sponsor a NMCAL member to attend ACRL**

Kathleen reminded the group of the idea that was presented at the January 23, 2008 meeting, for NMCAL to sponsor the President to attend the ACRL conference each year and report back to the group. After a fair amount of discussion, a motion was made as follows:

NMCAL will fund the President of NMCAL or President's designee up to \$1,000 for travel expenses, to attend a national conference (ACRL, ALA, etc.) of particular importance to the academic library community in New Mexico, in any given year. The attendee will then report back to NMCAL about issues important to academic libraries that were presented in the attended sessions. The motion was seconded and passed.

### **b) New Mexico Formula Enhancement Task Force**

Martha Bedard gave some background information as to how the NMCAL Legislative Committee became involved with the New Mexico Formula Enhancement Taskforce. The work of the task force, during this past legislative session, focused on the passing of the legislation that provided for the library inflationary factor of 4.21%. A subcommittee of the taskforce has been formed called "The Cost of Libraries." This subcommittee will continue to look at the methodologies and funding mechanism for academic libraries, and possibly even recommend bringing back an actual funding formula. Members of the subcommittee include Kurt Porter (Chair of Formula Enhancement Taskforce and liaison to the LFC), Dan Kammer (branch campus rep), Ruben Aragon (incoming President of NMCAL and 4-year rep), Isabel Rodarte (NMCAL Legislative Committee rep), Barbara Lovato-Gassman (CC rep), and Martha Bedard (Research Institution rep). The charge of the Cost of Libraries Subcommittee is to look at the methodology of funding for academic libraries. The subcommittee is scheduled to report back in late May to the Formula Enhancement Taskforce with a plan. The subcommittee will be calling on all NMCAL members for assistance and recommendations. The Formula Enhancement Task Force is under the auspices of the State Legislative Finance Committee. The LFC is breaking off into two groups: Funding by Mission and Performance by Mission. The

work of the subcommittee will also be looking at how this split will affect libraries and where we want to fall within that.

Beth Titus shared that there is also now an ERR (Equipment Renewal and Replacement) Taskforce, which is being chaired by Jennifer Taylor.

Beth suggested that the taskforce survey the group on two questions, regarding research overhead and library fees.

### **c) Introduction of the 2008-09 NMCAL Executive Board**

Dennis Davies-Wilson announced the election results. Cecilia Stafford is the new Vice President/President-elect; Secretary is Sarah Kostelecky; Treasurer is Owen Ellard; and Four-Year Rep is Gilda Baeza Ortego.

Kathleen gave concluding remarks as President and passed the gavel to incoming President, Ruben Aragon.

### **Guest Presenter: Robert Watkins from Amigos**

Ruben introduced Robert Watkins of Amigos. Robert acknowledged Ben Wakashige and Sharon Jenkins as being members of the Amigos Board. Ben is the chair of the Amigos Board this year.

Robert then passed out copies of the latest issue of the newsletter, *Que Pasa*. He pointed out the Viewpoint article by Ben Wakashige, and other articles by Anne Prestamo, and Bonnie Juergens. He encouraged everyone to read these articles at some point, as these will further address what he will be sharing today regarding upcoming changes in the OCLC and Amigos environment.

Robert gave a brief history of OCLC/Amigos. When OCLC began, Amigos was one of the organizations in the country that brought together libraries to deliver OCLC products and services for libraries. This is how Amigos came about. From that start, based on member suggestions and requests, Amigos services have been expanded beyond just delivering OCLC to member libraries. With that came a funding model that has remained the same for the past 35 years. That funding model is based on a two-tier approach to libraries paying dues to Amigos or spending money with Amigos. The first is based on member dues, based on the philosophy that everyone should pay something and that all libraries will pay the same amount in dues to Amigos no matter what the size or type of library. The second part of the model is based on a resource sharing philosophy that Amigos has built on and embraced for all of its history, through the surcharge that libraries pay for using the OCLC cataloging and ILL systems. Amigos has had a surcharge ranging from 10% to 14% over the years. What this means is that larger libraries that have more activity in cataloging and ILL pay more in surcharge amounts that helps fund the whole infrastructure of the network. Smaller libraries are paying less because they catalog less and have fewer ILL needs. That delicate balance has served

Amigos very well over the years and has allowed Amigos to leverage the resources of the membership so everyone can benefit.

Based on this history, what is changing is how OCLC services will be distributed and billed. Beginning in July of 2009, OCLC is planning on changing the way it distributes services to libraries. It may or may not be the same way that they are delivered now. They are going to develop a program for certified partners in a Microsoft kind of model. There will be four different types of certified partners: one for sales, one for training, one for telephone and online technical support, and one for product expertise. At the same time, OCLC is going to change its pricing models for cataloging and ILL from the re-sell to organizations like Amigos that then adds on a surcharge, to end-user pricing. As a result, the charges from OCLC will not have a surcharge attached to it that helps fund the Amigos network. At the same time, OCLC will start offering options on how a library can be billed: either directly from OCLC or continue having the bill come through Amigos. It is still not clear to either OCLC or Amigos if a new contract will be required if a library decides to be billed directly from OCLC. Libraries should still be able to have the deposit accounts that are currently in place.

In summary, over the next 18 months, everything will remain as is. Beginning in July 2009, there will be no more surcharge and there will be a choice in how a library can be billed.

Amigos is now at a point where they are beginning to go around to talk to library groups about the changes that are coming. In the very near future, Amigos will probably approach NMCAL with various funding models for the Amigos network to ask for feedback.

Ben Wakashige spoke to some of the changes. Not only is OCLC changing its relationship with the networks, but it is also changing its governance. Change is a constant, and the changes will be dramatic. Amigos is looking for active participation from its members. We will need to take advantage of these opportunities to provide input. Input from us is going to be critical in the next 6 to 8 months. Ben encouraged everyone to attend the Amigos conference in May.

Beth Titus pointed out that her bottom line and probably the bottom line for most of us is cost, and without some cost figures to go by, we will not be able to give good feedback. Budget cycles at many institutions are already in play for the period of time that these changes will go into effect, so it will be necessary to have some cost figures.

A question was asked regarding the cost-effectiveness of the training opportunities that Amigos provides with regard to the proposed changes. Robert said that those figures are being put together now and will be distributed soon. He also stated that about 50% of the training costs are subsidized by the surcharge that every member currently pays to Amigos.

The question was asked if the underlying motive in these proposed changes is to have OCLC operate in the United States as more of a business, which is how they currently operate in other countries? Robert explained that OCLC's governance is moving away from library input. The members' council has been recommended to disband. This recommendation will be voted on in May.

There was quite a bit of discussion about what incentives Amigos might be able to offer to member libraries to continue going through Amigos for OCLC services. As an example, Robert shared information about three new services that have been explored. The first is working with a fundraiser to be able to sponsor libraries with electronic signage boards to provide to member libraries at little or no cost. The second is a speakers' bureau, which is primarily for the public library segment of the membership. The third is the expansion of the Scholars Marketplace Program, whereby there would be partnerships established with scholarly societies to market and distribute their content in the U.S. and Canada (e.g. BioOne). Robert also pointed out a job bank service that has been implemented free of charge to member libraries for job ads.

Ruben thanked Robert for coming and mentioned that it might be possible that we will invite him to the NMCAL Retreat in August if there is more information available at that time.

### **Discussion and Review Session on the Direction of NMCAL.**

Ruben mentioned the following as things that we may want to look at in the next year.

- Strategic plan
- Role of NMCAL at NMLA
- Membership dues – what are we doing with them?
- Need for direction
- Committees
- What power to have?
- What do we want to do?
- Working with State Library
- NMLA programming
- Consortial joint purchasing
- Professional development

A discussion about strategic planning ensued. Robert mentioned that Bonnie Juergens will provide strategic planning activities with groups free of charge. Beth Titus suggested that a formal strategic plan is probably not in the best interest of NMCAL because of its ongoing labor intensive and measurement process nature. NMCAL doesn't meet frequently enough to come up with an effective long-term strategic plan. The tendency is to get too involved in the planning process, and then nothing gets accomplished. She suggested that we identify a couple of areas we want to focus on during a given year and put our efforts toward them.

Beth suggested that one thing this group should focus on is getting the GO Bond passed.

Beth also would like to see a salary survey done again for academic libraries as a starting point for making a case for raising the salaries of academic librarians in the state of New Mexico.

Martha Bedard asked if we want to revisit the need for an off-site storage facility. She would like to see NMCAL have one or two big demonstration projects that show that we can work together. Beth suggested that the RFP from NMSU, UNM, and NMT is a wonderful example of this already. Beth also suggested that our automation funding needs should be addressed, probably through the Legislative Committee, for automation system software upgrades, electronic resources management, etc.

There was discussion regarding the relationship with the State Library. The courier/delivery system was mentioned again. Mention was made that we probably need to be more proactive for NMCAL in re-establishing a collaborative relationship with the State Library. An idea was presented to suggest to the State Librarian that an advisory group be formed that would be made up of representatives from all library types in the state.

Kathleen mentioned the idea again of analyzing NMCAL's income and expenditures to determine the feasibility of having an administrative assistant for NMCAL. Beth suggested that going the administrative assistant route is probably not the best idea, given the regular personnel costs. Martha suggested that we look into getting assistance with consortial purchasing/licensing issues, rather than having a member of NMCAL (i.e. Melveta Walker) doing it, since it is so labor intensive and time consuming. Martha suggested that we do a survey to find out what mechanisms we use for consortial purchasing to determine whether or not NMCAL should continue with these efforts. Robert suggested that if group purchasing is something NMCAL wants to focus on this year, that we may want to consider attending the International Coalition of Library Consortia to network and get information.

Regarding committees, it was suggested that the charges may need to be reviewed and updated where necessary. Committee memberships also need to be examined to make sure they are fully staffed. Beth also suggested that the membership needs to be called on whenever there are specific tasks that could be done by individuals who don't necessarily want or need to serve as a regular member of a committee. The idea of possibly creating a stipend for committee chairs was mentioned again.

There was some general discussion about professional development activities. Beth suggested that the membership should probably be surveyed to see what librarians want in the way of professional development. Beth also suggested that perhaps five programs could be offered during the year in various locations throughout the state. Ruben would like to see us tap into the resources of experts we have in the state as well as with Amigos for professional development opportunities. Robert mentioned that Amigos is able to customize any training that we want. It was suggested that NMCAL libraries be

surveyed to find out what the technology capabilities are at each location (video conferencing, teleconferencing, web casting, etc.) so that possible distance learning sessions can be setup as well.

Ruben wrapped up the meeting by saying that he will be sending out retreat date options over email soon.

The meeting adjourned at 2:47 p.m.

Respectfully submitted by:  
Dennis Davies-Wilson  
NMCAL Secretary

Revised 4-30-08